



No Show Policy

We at Vista Healthcare understand that a patient may occasionally have challenges keeping scheduled appointments. Unfortunately, we base our provider and support staffing on our daily schedule levels, and we incur high costs when patients fail to show. In an effort to reduce the impact of no shows, the following steps will be implemented:

- **First No Show:** Warning
- **Second No Show:** Charge \$25 no-show fee
- **Third No Show:** Charge \$50 no-show fee and future appointments will not be scheduled without a prepaid deposit of \$100
- Should there be a fourth no show, the patient may be dismissed from the practice